

# How to Request FHIR Access

## PracticeStudio Online Patient Portal

---

### Overview

FHIR (Fast Healthcare Interoperability Resources) is a standard for exchanging healthcare information electronically. Requesting FHIR access through your PracticeStudio Patient Portal allows third-party applications and health platforms to securely connect to your medical records. FHIR access is available to patients whose clinic is using a certified version of the PracticeStudio EHR platform.

This guide will walk you through the simple process of requesting FHIR access in just four steps.

---

### Prerequisites

Before getting started, make sure you have the following:

- An active PracticeStudio Online Patient Portal account
  - The email address your clinic has on file for your patient record
  - Your portal account password (or the ability to reset it)
- 

### Step-by-Step Instructions

#### Step 1 — Log In to the Patient Portal

Navigate to [www.patientwebportal.com](http://www.patientwebportal.com) in your web browser. On the login screen, enter the following credentials:

- **Email Address:** The email address your clinic has on file for your patient record
- **Password:** Your portal account password

Once your credentials are entered, click the "**Log in**" button to access your account.

**Forgot your password?** Click the "**Request Reset**" link below the login prompt. A password reset link will be sent to your email address on file.

---

## Step 2 — Navigate to My Account

After logging in, you will be taken to your personal **Dashboard**. Your dashboard provides a summary of your messages, appointments, medical records, eStatements, and intake forms.

In the top navigation bar, click "**My Account**" to access your account settings.

---

## Step 3 — Open the Portal Account Tab

On the **My Account** page, you will see three tabs near the top of the screen:

- General
- Portal Account
- Audit Log

Click the "**Portal Account**" tab to view your portal account settings, including your account details, username, and password options.

---

## Step 4 — Request FHIR Access

Scroll down to the **Account Password** section on the Portal Account tab. You will see two buttons side by side:

- **Reset Password** – Use this to reset your portal login password
- **Request FHIR Access** – Click this to submit a FHIR access request

Click "**Request FHIR Access.**" This will automatically send a request to configure FHIR access for your clinic. Once processed, FHIR-enabled applications will be able to securely connect to your health records.

**Please Note:** FHIR access is only available to clinics that are operating on a certified version of the PracticeStudio EHR platform. If you have questions about your clinic's eligibility, please contact your clinic directly.

---

## Frequently Asked Questions

**What is FHIR?** FHIR (Fast Healthcare Interoperability Resources) is a healthcare data standard developed by HL7 that enables the secure exchange of electronic health records between systems and applications.

**How long does it take to process a FHIR access request?** The request is submitted automatically when you click the button. Processing time may vary depending on your clinic's setup. Contact your clinic for status

updates.

**Who is eligible for FHIR access?** FHIR access is available to patients whose clinic is on a certified version of the PracticeStudio EHR platform.

**What if I don't see the "Request FHIR Access" button?** If the button is not visible, your clinic may not yet be on a certified version of the EHR platform. Please reach out to your clinic's front office for more information.

---

## **Need Help?**

If you experience any issues accessing your portal or completing this process, please contact your clinic directly or use the "**Contact Us**" link in the top navigation bar of the patient portal.

---

© 2026 PracticeStudio Online Patient Portal. All rights reserved.